# **OWWA Fall Automation Workshop Report:**

## Internet of Things, Big Data, and SCADA Modernization Programs

#### BY GRAHAM NASBY AND SHAWN XIONG, OWWA AUTOMATION COMMITTEE

ow in its third year of operation, the OWWA Automation Committee hosted its second annual Fall Automation workshop on November 3, 2016 in Vaughan, Ontario. Held at the Tocsana Banquet and Conference Centre, the event attracted 95 operations and SCADA professionals from across the province, with many making the trip from Barrie, Belleville, Niagara Region, and many points in between. There was also a broad representation from municipalities, consultants, system integrators, and product vendors.

At the workshop, attendees heard speakers on a variety of automation topics, participated in a panel session, and networked with fellow operations and SCADA professionals. A light breakfast and buffet lunch were also provided. This year's theme was "Operational Intelligence: Beyond SCADA" and the organizing committee had worked hard to develop a technical program to match.

The day kicked off with a keynote presentation by Arlen Nipper from Cirrus Link Solutions. Arlen gave a spirited talk about how the rapidly developing Internet of Things (IoT) movement is opening up new

possibilities in terms of how data within SCADA systems can be collected and used. Part of Arlen's talk was a case study about how the freely available MQTT protocol, one of several IoT protocols, can be used to implement IoT applications. After going over some of the technical details of implementing IoT into SCADA systems, the keynote finished with a discussion about how having data more readily available - thanks to IoT integration – can be a major asset to both operators and utility managers for making operational decisions.

The keynote was then followed by several case study presentations about how new and upgraded SCADA systems have been helping water utilities more effectively operate, both locally and from around the world.

Jason Little from Peel Region spoke about benefits already being realized from their multi-year SCADA modernization program with focus on standardization, operational intelligence, and energy optimization; James Taylor from Rockwell Automation gave a talk about optimizing chemicals inventory management at the City of Windsor's main water plant by integrating information from a SCADA system's OT layer to a corporate

SAP system's IT layer; and Gary Wong from OSIsoft spoke about how SCADA data is being leveraged in Vancouver and Halifax to track and manage water loss rates. The case study part of the day wrapped up with Don Bai from Cole Engineering who gave a survey presentation about several SCADA upgrade projects taking place at California water plants. Interestingly, the California water projects focused on using new SCADA technology to maximize overall water efficiency, as the area is in the midst of a severe five-year drought.

The highlight of the day was a moderated panel discussion between four wellknown SCADA and operations managers in Southern Ontario. On the panel were Claudio Cuffolo from Peel Region, Kevin Nyman from City of Toronto, Richard Walker from York Region, and Chandra Baker from Halton Region. The two-hour panel discussion was broken into five sub-segments covering a variety of topics, with moderators asking questions to the panelists. The panel format with the moderator meant that discussion was lively, and workshop attendees had the chance to hear the different perspectives from multiple leaders in our sector.



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Topics covered by the panel discussion included how individual water utilities were leveraging SCADA data, how to financially justify SCADA investments using a return on investment model, how to ensure SCADA technology is providing the data needed by the regulator, and how to effectively manage SCADA projects to ensure they reflect the duals needs from both operations and management. The panel discussion also included a final session when workshop attendees had the chance to ask the panelists questions.

The OWWA Automation Committee would like to thank the large number of service providers who helped make this year's Automation Workshop possible. Special thanks to go Rockwell Automation, Cole Engineering, CIMA+, AECOM, Summa Engineering, Lexsan Electrical, OSIsoft and Eramosa for their assistance with putting on our 2016 Fall Automation Workshop.

The 2017 Fall Automation Workshop will be taking place in early November 2017. The theme for 2017 is "Emerging Technologies," which was chosen based on suggestions made by attendees of the 2016 workshop. More information can be found on the OWWA Automation Committee webpage: www.owwa.ca/committees/automationcommittee/

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