



Water/Wastewater Industry Division

Setting the Standard for Automation™

Calendar of WWID Events

Aug 6-8, 2013 **2013 ISA Water/Wastewater and Automatic Controls Symposium**
Crowne Plaza Orlando-Universal Hotel – Orlando, Florida, USA

Nov 2-4, 2013 **ISA Fall Leaders Meeting & 51st ISA Honors & Awards Gala**
Nashville, Tennessee, USA

Save the Date:
WWAC2014 – Aug 5-7, 2014
Crowne Plaza Orlando-Universal Hotel - Orlando, Florida USA

In this Issue

- 2 Message from your Director-Elect
 - 2 WWAC Symposium Registration Now Open
 - 3 Symposium Gathering Steam with Over 200 registrations
 - 5 Symposium Technical Program Finalized
 - 5 What there is to do in Orlando, Florida
 - 8 Symposium Program at a Glance
 - 11 List of Symposium Sponsors & Exhibitors
 - 14 Symposium Continuing Education Credits: CEUs and PDHs
 - 15 Symposium Plant Tour – Orange County Water Reclamation Plant
 - 16 Symposium Training Courses
 - 18 Symposium Registration Information
 - 18 About the Symposium Hotel
 - 19 Meet the Symposium Committee & Program Committee
 - 21 Introducing our New WWID Secretary/Treasurer: David Wilcoxson
 - 21 ISA and Instrumentation Testing Association Collaborate
 - 22 WWID Fall 2012 Members Survey Results
 - 23 2013 WWID Student Scholarship Winners Announced
 - 24 Technical Article: Defining Security in the World of Water
 - 30 Feature Interview with Celine Hyer (Keynote from WWAC2012)
 - 36 List of New WWID Members
 - 40 WWID Contacts
- Plus: Advance Program Booklet for the 2013 WWAC Symposium

Spring/Summer 2013 Newsletter

Director's Welcome



It continues to be a pleasure to lead what is quickly becoming one of the ISA's most active technical divisions. Thanks to the hard work of our many volunteers and partner organizations, we are now witnessing a renaissance of our ISA Water/Wastewater Division. We now have one of the ISA's best attended symposia, a prolific quarterly newsletter, and numerous member events through the year. This has not gone unnoticed in our industry.

I was recently on a conference call with the WEF Automation and Info Tech committee where the activities of our division are forming a major part of the programming they offer their automation-minded members. Joint projects such as WEF's technical co-sponsorship of our symposium, the "highlights of the ISA symposium" at WEFTEC this fall, and the new-this-year ISA "Automation Island" pavilion at WEFTEC have been a major benefit to both organizations.

Earlier this spring, I also had the pleasure of getting to know Tony Palmer, the executive director of the Instrumentation Testing Association (ITA). In the coming years the ITA and ISA will be collaborating in terms of the symposium and other member projects. The ITA is an end-user organization that provides unbiased testing reports of instrumentation. In the low-bid environment many of us work in, the ITA's third-

party instrument performance reports can be a godsend when providing justification to the accounting folks on why we need to invest in good instrumentation.

I have also enjoyed working the local Florida chapters of the AWWA and WEF. The Florida Section of the AWWA (FSAWWA) has helped us certify our symposium hours and ISA training courses so they are recognized by the state-regulator as CEUs that can be used for water and waste operator license renewals. We also worked with the Florida Water Environment Association (FWEA) in a similar capacity to help spread the word about the symposium. These Florida collaborations are a major win, as they help promote our symposium and they give Florida AWWA/WEF members access to continuing ed. that they otherwise couldn't get.

With all that said, we have a great newsletter for you. Find enclosed information about our upcoming symposium on Aug 6-8 and various other interesting developments!

Oh, I should also mention – our efforts have not gone unnoticed in the ISA. On November 4, I will have the honor of receiving the society-level award for "Best ISA Technical Division in 2012" on behalf of our division at the upcoming 51st annual ISA awards gala. Keep up the good work!

Graham Nasby
WWID Director
& 2012-2013 ISA WWAC Symposium Chair