

## E-mail Sample

International Society of Automation News Release  
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### ISA Water/Wastewater Symposium offers tour of Florida's Orange County Utilities Southern Regional Water Supply Facility

Research Triangle Park, North Carolina, USA (11 April 2012) – The International Society of Automation (ISA) announces that the Orange County (Florida) Utilities (OCU) Water Division will host a tour of their newly constructed Southern Regional Water Supply Facility as part of the 2012 ISA Water/Wastewater and Automatic Controls Symposium (WWAC). Taking place 7-9 August 2012 in Orlando, Florida, USA, the WWAC symposium caters to the needs of automation and instrumentation professionals in the municipal water and wastewater sectors. The tour is scheduled to take place during the late-afternoon of August 7.

“This tour offers a unique look at a state-of-the-art, ozone-based water treatment facility,” says OCU’s supervisory control and data acquisition (SCADA) Administrator, Robert Doyon. Doyon looks after the plant’s automated SCADA system and manages the automation systems at several other OCU facilities. Doyon, a long-time ISA member, is an ISA Level III Certified Control Systems Technician® (CCST®). The plant, which was brought on-line in 2012, uses a highly optimized process for removing the naturally occurring sulfide that is present in much of Florida’s groundwater. “The facility’s fully automated and redundant control system ensures that the plant is able to continuously provide a reliable source of water for both drinking and fire-protection needs in Orange County,” adds Doyon. The tour will give symposium attendees a glimpse at how leading-edge automation is being used in the municipal water sector to minimize costs, increase efficiency and offer enhanced reliability.

#### About the 2012 ISA Water/Wastewater and Automatic Controls Symposium

Presented by the Water and Wastewater Division of ISA, the 2012 WWAC Symposium helps professionals in the water and wastewater sector understand how automatic control applications affect processing and distribution of water treatment. It also provides an opportunity to gain valuable technical information and training. The three-day symposium focuses on the challenges associated with automation and instrumentation in the water and wastewater sectors. It features two full days of presentations (two speaking tracks), a tour of the OCU water treatment facility, a general reception, networking events, a poster session and a supplier showcase. The 2012 ISA WWAC Symposium is being held at the Holiday Inn Castle Resort Hotel in Orlando. More information can be found at [www.isawwsymposium.com](http://www.isawwsymposium.com). For more information, contact Graham Nasby, general symposium chair, at [graham.nasby@eramosa.com](mailto:graham.nasby@eramosa.com).

#### About the Orange County Utilities Water Division

The Orange County Utilities Water Division's 12 water treatment facilities produce over 21 billion gallons of water annually that are distributed through 1,703 miles of pipeline to more than 400,000 customers in unincorporated Orange County, the Town of Windermere, and portions of several other municipalities in Orange County. Orange County is one of seven counties recognized as comprising Central Florida (Florida, USA). It is a charter county, meaning it has its own constitution, is self-governing, and has the ability to respond to a changing environment and meet local needs.

#### About ISA

Founded in 1945, the International Society of Automation ([www.isa.org](http://www.isa.org)) is a leading, global, nonprofit organization that is setting the standard for automation by helping over 30,000 worldwide members and other professionals solve difficult technical problems, while enhancing their leadership and personal career capabilities. Based in Research Triangle Park, North Carolina, ISA develops standards, certifies industry professionals, provides education and training, publishes books and technical articles, and hosts conferences and exhibitions for automation professionals. ISA is the founding sponsor of the Automation Federation ([www.automationfederation.org](http://www.automationfederation.org)).