

# 2023 Best Management Practices Summit

for Water & Wastewater Utilities

## February 22, 2023 Schedule

8:00 AM Eastern Time **BMP Summit welcome!**

8:20 AM Eastern Time **Ngongakinda (Resilience) video**



8:30 AM Eastern Time – Day 1: Session 1

**Upstream Strategies Water and Wastewater Utilities can Implement for Improved Operational Efficiency and Achieving Carbon Neutral Goals**

Bruce Taylor, [Enviro-Stewards Inc.](#)



9:00 AM Eastern Time – Day 1: Session 2

**Groundwater is Key to a Sustainable Earth**

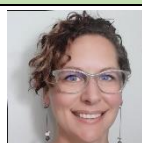
Dr. John Cherry, [The Groundwater Project](#)

**Q&A**

9:30 AM Eastern Time – **Live Q&A for Day 1: Session 1 + Session 2**

**Break**

10:00 AM EST **Break**



10:15 AM Eastern Time – Day 1: Session 3

**Why Great Communications Matter When Things Go Wrong**

Laura Mousseau, [The City of Guelph](#)



10:55 AM Eastern Time – Day 1: Session 4

**Management System Best Practices Employed by Ontario's Water Sector**

Brigitte Roth, [Acclaims Environmental Inc.](#)

**Q&A**

11:15 AM Eastern Time – **Live Q&A for Day 1: Session 3 + Session 4**

## February 23, 2023 Schedule



8:30 AM Eastern Time – Day 2: Session 1

**MECP Municipal Water and Wastewater Updates [invited]**

Amanda Boyden and Chris Manning, [Ministry of the Environment, Conservation & Parks](#)



9:00 AM Eastern Time – Day 2: Session 2

**Using a Risk-Based Approach for Protecting Against SCADA System Cyber Threats to Municipal Drinking Water Facilities**

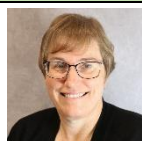
Graham Nasby, [ISA112 SCADA Systems Management Committee](#)

**Q&A**

9:30 AM Eastern Time – **Live Q&A for Day 2: Session 1 + Session 2**

**Break**

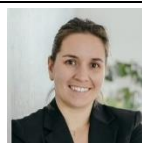
10:00 AM EST **Break**



10:15 AM Eastern Time – Day 2: Session 3

**Challenges of Water Loss, Inflow and Infiltration**

Darlene Suddard, [City of Port Colborne](#)



10:45 AM Eastern Time – Day 2: Session 4

**Best Practices for Instrument Verifications and Calibrations**

Sarah Whitton, Tower Electronics Canada Inc.

**Q&A & Quiz**

11:15 AM Eastern Time – **Live Q&A for Day 2: Session 3 + Session 4, \*\*\*Quiz\*\*\***

**12:00 PM EST – End of program**